

Fast Facts About ParaMed

We'd like you to know that...

...ParaMed Home Health Care is a privately owned, Canadian home health care company. We are hired by government Community Care Access Centres (CCACs), and other government regional and provincial authorities (through various home health and continuing care programs), insurance companies, and individuals to provide a wide array of needed in-home health services.

...if you desire services beyond what your program is paying for, you are always free to personally purchase these extra services from ParaMed Home Health Care. That means if your program doesn't quite cover some of the errands or tasks you'd like to have done around your home, or if you'd feel better with an extra hour or two of nursing each week, it's as easy as picking up the phone and calling your local ParaMed Home Health Care branch.

...many ParaMed Home Health Care branches offer a full range of services, from home support to nursing to rehabilitation. Our staff are skilled in providing all aspects of care in private homes or institutions, which means we're there for you whether you need simple household help to complex nursing care; occupational therapy; speech-language pathology; physiotherapy; infant and child care; respite care...and much, much more. Ask your branch for a list of services available to you.

...if you believe you need more care, less care or a different approach to your care, you can always call ParaMed Home Health Care to talk about your concerns.

...while we understand why our government clients sometimes ask us to provide services for other people in their household, we must regretfully say no. That's because the government contract obligates us to provide our care primarily to you, their client. If, however, you have personally hired ParaMed Home Health Care, no such restrictions apply and we will provide you and your family with services as requested.

...we expect our staff to follow strict safety guidelines. For example, we tell them that the only thing they may stand on is the floor (no stools, chairs or stepladders), that they must use a mop (and not get down on their hands and knees) to wash floors, and that they cannot lift heavy objects, nor remove windows. We're strict about safety because past experience has clearly shown what activities put our staff at risk and we value them too highly to let anything happen – and we know you do, too!

...ParaMed Home Health Care provides caring assistance, 24 hours a day, seven days a week.

...ParaMed Home Health Care staff are fully trained, bondable and supervised. You can rely on our compassionate providers to give you the quality care and services you expect and deserve.

We're here to help!

Call your local branch or 1-800-465-5054 for more information, or visit us at www.paramed.ca